

September 2017

PRODUCT SAFETY RECALL #20170925**CORROSION THICKNESS PROBE HOLDER Part numbers PHS046, PHS056, PHS060 sold prior to September 25, 2017.****Dear Product Owner:**

This notice is sent to you because you have purchased a Corrosion Thickness Probe Holder (CTPH) part number PHS046, PHS056, or PHS060.

What is the hazard?

We have been made aware of a design defect in the CTPH that may lead to equipment damage, serious injury, or death when used in the following specific situation:

- Operating a motorized crawler at height with a CTPH attached; and
- the Swivel Mount is locked in a position such that adequate upward travel of the CTPH is not possible due to the latch mechanism (see diagram below); and
- the crawler is driven over a weld or through a dip such that the CTPH pries the crawler off the inspection surface; and
- proper tether is not used; and
- a person trespasses the required No Entry Fall Zone and is struck by the falling crawler.

The design defect does not allow adequate upward travel of the CTPH before it latches, which makes proper positioning of the Swivel Mount for adequate upward travel not obvious.

**What should you do?**

1. Fill out an RMA form found on our website at www.jireh-industries.com/support with "Product Safety Recall #20170925" in the "Description of Problem" field.
2. Ship the CTPH only (we do not require the crawler) to us following the shipping instructions we will provide after receiving the RMA.

Jireh will rework the product and ship it back to you free of charge.

If you have any questions about this notice, need assistance with filling out an RMA form, or require an updated demo CTPH to prevent downtime, please call Jireh Industries Canada (866-712-8499) or Jireh Industries USA (832-564-0626).

We apologize for any inconvenience this may cause you. Sincerely, Jireh Industries.